

Your Bill Account Number
00000-00000
Use when calling or writing

# Electric Service

## Summary Page

**Balance as of Feb 12, 2010** **\$0.00**

For:  
 Customer Name  
 Address  
 City, State Zip

Charges:  
 Total Supplier Name Charges \$250.03  
 Total PPL ELECTRIC UTILITIES Charges \$61.94  
**Total Charges** **\$311.97**

**Pay This Amount No Later than Mar 5, 2010** **\$311.97**

Account Balance \$311.97

**Questions about this bill?** Please contact us by Mar 5 at **1-800-342-5775 (1-800-DIAL-PPL)**

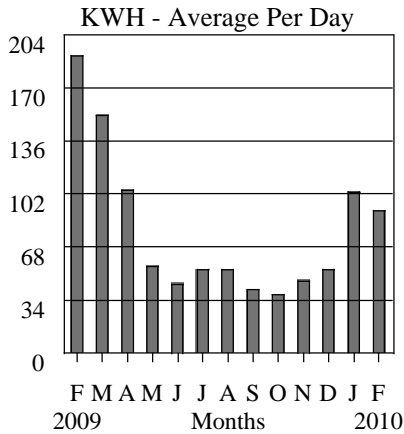
**or write to:**  
**Customer Service**  
 827 Hausman Rd.  
 Allentown, PA  
 18104-9392  
 www.pplelectric.com

# Electric Use

This graph shows your electric use over the last 13 months.

### Types of Meter Readings:

- Actual
- Adjusted
- Estimated
- Customer



### Meter Reading Information

<b>Meter #00000000</b>		
Feb 11	Actual	42760
Jan 13	Actual	40101
29 Days	KWH Billed	2659

Average - Feb	2009	2010
Temperature	23F	30F
KWH Per Day	191	92

Yearly Use:	Total Use	Average Monthly
Mar 2008 - Feb 2009	32093	2674
Mar 2009 - Feb 2010	25847	2154

**Other important information on back →**

Return this part to address below with a check payable to PPL Electric Utilities Corporation

Your Bill Account Number
80000-00000

Please Pay By
Mar 5, 2010

Pay This Amount
\$311.97

Amount Enclosed

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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CUSTOMER NAME  
 CUSTOMER ADDRESS  
 OREFIELD PA 18069

PPL ELECTRIC UTILITIES  
 2 NORTH 9TH STREET RPC-GENN1  
 ALLENTOWN PA 18101-1175

# Understanding Your Bill

Bill Account Number - 00000-00000

**Budget Billing** - A plan which provides for equal monthly payments.

**Customer Charge** - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

**Distribution Charge** - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

**KWH (Kilowatt-hour)** - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

**State Tax Adjustment Surcharge** - A charge, or a credit, on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

**Rate RS** - The rate for service to a private home.

**Transition Charge** - A charge on every customer's bill designed to recover an electric utility's transition or stranded costs as determined by the Public Utility Commission.

**Types of Meter Readings:**

Actual - A reading by distribution company.

Adjusted - We determine your usage from an actual reading we got close to the billing date.

Customer - A reading you give distribution company.

Estimated - Charges based on the weather and your past energy use.

\* View your rate schedule at [www.pplweb.com](http://www.pplweb.com) or call Customer Service at 1-800-342-5775 to request a copy.

\* Mail payments to: 2 North Ninth Street RPC-GENN1, Allentown, PA 18101-1175.

\* Mail notes and letters in a separate envelope to: Customer Service, 827 Hausman Road, Allentown, PA 18104-9392.

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# Electric Service

For:  
 CUSTOMER NAME  
 CUSTOMER ADDRESS  
 CITY, STATE ZIP

Supplier Name  
 Supplier Address  
 Customer Service  
 Supplier Telephone

**PPL Electric Utilities**  
**Customer Service**  
 827 Hausman Rd.  
 Allentown, PA  
 18104-9392  
**1-800-342-5775**  
**(1-800-DIAL-PPL)**  
 www.pplelectric.com

*Total from Last Bill* \$333.79  
*Payment Received Jan 27 - Thank You!* \$333.79

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## Billing Details

**Balance as of Feb 12, 2010** \$0.00

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## Current Charges

**Charges for -Supplier Name**  
 General Service Rate:XXXXX for Jan 13 - Feb 11  
 Electric Chg - 2659 Kwh @ \$.09403 250.03  
 Gross Receipts Tax \$15.93  
 Estimated Pa State Tax \$0.00

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Total Supplier Charges \$250.03

## Current Charges

**Charges for - PPL ELECTRIC UTILITIES**  
 Residential Rate: RS for Jan 13 - Feb 11  
 Distribution Charge:  
     Customer Charge 8.44  
     200 KWH at 2.90600000¢ per KWH 5.81  
     600 KWH at 2.64000000¢ per KWH 15.84  
     1,859 KWH at 2.48700000¢ per KWH 46.23  
     PA Tax Adj Surcharge at 0.10300000% 0.08  
 Transition Charge:  
     200 KWH at -0.25200000¢ per KWH -0.50  
     600 KWH at -0.22300000¢ per KWH -1.34  
     1,859 KWH at -0.20600000¢ per KWH -3.83

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Total PPL ELECTRIC UTILITIES Charges \$70.73  
 Your Budget Plan Amount \$100.00

**Other Charges for PPL Electric Utilities**  
 Phase-In Option Credit -38.06

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Total of Other Charges \$-38.06

<b>Pay This Amount No Later Than Mar 5, 2010</b>	<b>\$311.97</b>
<b>Account Balance</b>	<b>\$311.97</b>

# General Information

Next meter reading on or about Mar 150

Welcome to our BUDGET BILLING PLAN. Budget billing levels out your bill payments.

**Budget Summary:**  
 We billed you \$100.00  
 Including this bill, you used 70.73  
 After this payment, your budget is ahead \$29.27

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Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$0.47 of this bill to pay state taxes. In addition, about \$5.90 of this bill pays the PA Gross Receipts Tax.

For your convenience, you can now pay your bill using your Visa, MasterCard, Discover, or ATM Card. Call **BillMatrix** at 1-800-672-2413. **BillMatrix** will charge your credit and ATM card a service fee for making this payment.

Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.

With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign up, visit [www.pplelectric.com](http://www.pplelectric.com).

Take showers instead of baths to save energy and water. It takes about 30 gallons of water to fill an average bathtub. A 5-minute shower uses about 20 gallons. Low flow shower heads can cut your hot water use in half.

Save postage and late charges - sign up for Automated Bill Payment.

Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, [www.pplelectric.com](http://www.pplelectric.com).